Discover the New Features

Autostart

Autostart
Automatically starts heating after inserting SMARTCORE STICK™.

FlexPuff

FlexPuff automatically analyzes your experience and may provide 4 extra puffs within experience lasting up to 6 min.*

*FlexPuff is designed to work with tobacco sticks. Activation and number of puffs depend on individual usage patterns, extra puffs might not apply to all adult consumers and/or experiences.

Quick Tips

Autostop

Autostop
During use, the experience will stop if the SMARTCORE STICK™ is moved, or removed from the device.

Battery Status

Battery Status
Short press Button, Status Lights indicate battery level.

Light Blinks Yellow

Light Blinks Yellow
Battery depleted, need to charge.

Lights Blink White Twice

Lights Blink White Twice
IQOS ILUMA i ONE™ is outside operating temperature range (0°C-40°C).

Light Blinks Red

Light Blinks Red
Reset IQOS ILUMA i ONE™.
If red Light blinking persists, contact Customer Care.

To Reset

To Reset
Press Button for 7 seconds then release. All Status Lights will turn OFF, blink twice, and turn ON. If problem persists, contact IQOS Support.

How to use your IQOS ILUMA i ONE™

1.
Turn On

Turn On
Press and hold Button for 4 seconds, Status Lights will turn ON slowly.

2.
Charge

Charge
Before first use, fully charge your IQOS ILUMA i ONE™ in accordance with enclosed Safety Warnings and Instructions.
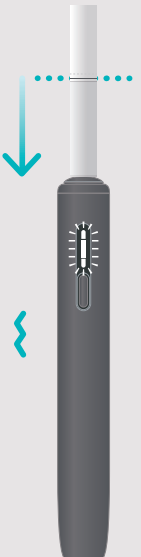(approx. 90 min)

3.
Open

Open
Slide to open.

4.
Insert SMARTCORE STICK™

Insert SMARTCORE STICK™
Insert the SMARTCORE STICK™ to the line on filter until device vibrates and Light(s) pulse(s). Heating starts automatically, or by pressing Button for 1 second.

5.
Begin Use

Begin Use
Start using once IQOS ILUMA i ONE™ vibrates and Status Light(s) stay fixed.
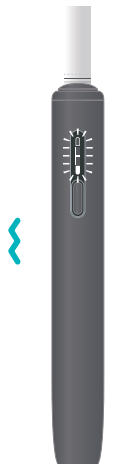
6.
Experience Countdown

Experience Countdown
During use Status Light(s) indicate remaining time.

7.
Nearly Complete

Nearly Complete
To signal the last 30 seconds or last 2 puffs, IQOS ILUMA i ONE™ will vibrate once with one Light pulsing white.

8.
Remove SMARTCORE STICK™

Remove SMARTCORE STICK™
Remove used SMARTCORE STICK™ and dispose as per Safety Warnings and Instructions.