lil SOLID Es



# USER GUIDE

Tobacco heating system

# 1. Name and component of each part




## Button (Status LED light)

By pressing the Button or once the device is plugged into a power outlet through the Charging Port, the charging status of the device is displayed.

## When the device is being charged, the Status LED lights.

- The Status LED blinks while the device is being charged.
- The Status LED stays on with blue after the device is fully charged.

**Blue** 100~75% | **Ice Blue** 75~35% | **Orange** 35~1% | **Red** needs to be charged

* Due to the nature of the parts used for the Status LED, the brightness and color of the LED light may vary slightly.

## Charging Port

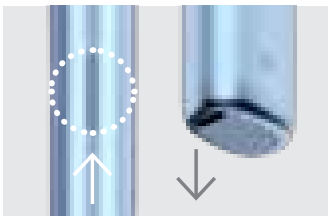
- Charge the device before your first use.
- Takes approximately 2 hours to be fully charged, available for use for approximately 25 sticks (the number of sticks can vary according to the use environment).

⚠ Only use the USB Cable and AC Power Adaptor designed for lil™ that come with your device.

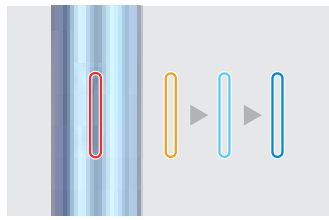
⚠ You may charge the device whenever it is convenient regardless of the battery charge status.

# 2. Use

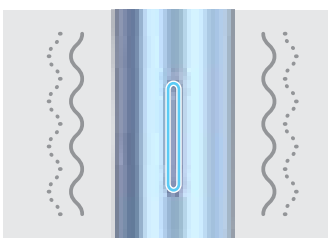
## 1 Steps before use



The device is in the sleep mode and does not operate unless activated for your first use. To wake up the device press the Button for 2 seconds or connect the charger to the charging port.



While the device wakes up, the Status LED blinks twice in red, orange, ice blue and blue, sequentially.



Once the device is activated, the Status LED blinks in ice blue for one second and vibration occurs twice, simultaneously.

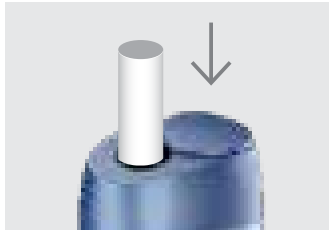
**To conserve battery life, the device will return to sleep mode:**

① if it is not charged for 24 hours when the Status LED light is red.

② if it is not used for 7 days when the Status LED light is orange, ice blue, or blue.



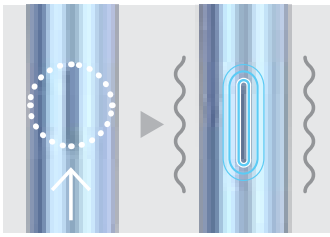
Get your device.
Slide and open the Cover of the stick insertion part at the top of the device.



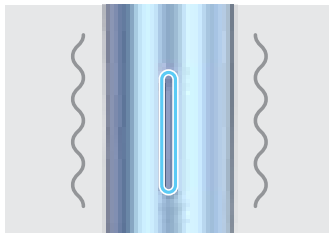
Insert a Fiit tobacco stick designed for Iil SOLID into the stick insertion part with the tobacco part facing down and press the stick in until it touches the bottom of the stick insertion part.

- If you insert the stick upside down, the device can break down during use. Please check the insertion direction of the stick before use.
- Close the cover of the stick insertion part when the device is not in use to prevent any substances from getting inside.

## 2 Start device

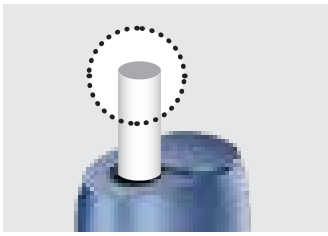


Press the Button for 2 seconds until vibration occurs.
After 2 seconds, the Status LED blinks in ice blue, and vibration occurs simultaneously.
Preheating will last for about 25 seconds. The duration time of the preheating process can vary according to the use environment.

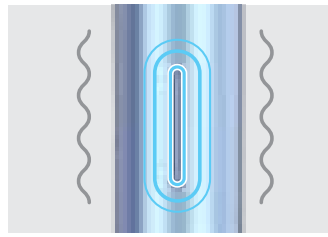


When the preheating process ends, the Status LED lights come on, and vibration occurs simultaneously.
This means that the preheating process has ended, and the stick is ready for use.

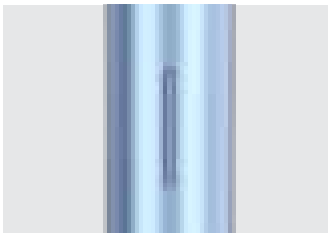
## 3 Use



The device with Fiit tobacco stick is ready to use.
You have up to 14 puffs or 5 minutes, whichever comes first.



To signal the last 30 seconds of the session or the last 3 puffs, whichever comes first, the device will vibrate once and the Status LED will blink in ice blue until the end of the session.



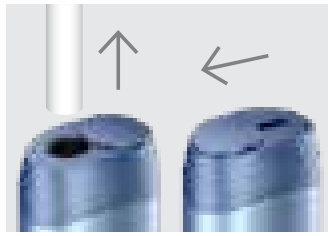
When the session comes to an end, the Status LED and the device turn off automatically. You do not need to press the Button.

**Press the Button for 2 seconds and remove the tobacco stick only if you want to stop the session and the use of the device.**

### 4 Removing the tobacco stick




Rotate the stick to one direction 3 times or more.



Pull the stick out the device.
Close the Cover of the stick insertion part.

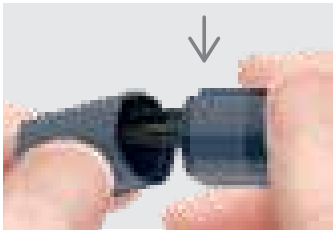
If a stick is not removed as described above, the remnants of a used stick may remain inside.
If there are some remnants inside the stick insertion part, refer to **1** of **4. Troubleshooting**.

### 5 Consecutive uses

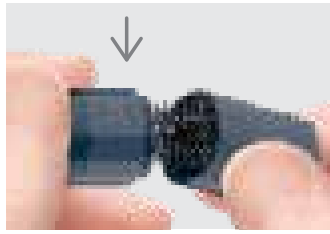
For consecutive use, please repeat the above **1** - **4** steps.
May use up to 3 consecutive uses.

## 3. Cleaning and handling

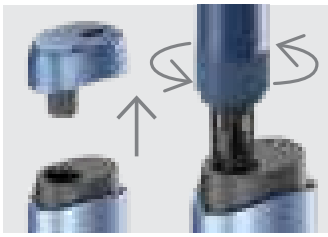
### 1 Cleaning with the Dual Cleaner



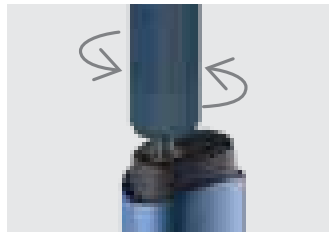
Grab the Dual Cleaner.
To use the Cleaning Wiper, gently snap open the side with the ⦿ mark.



To use the Cleaning Brush, gently snap open the side with the ⁘ mark.



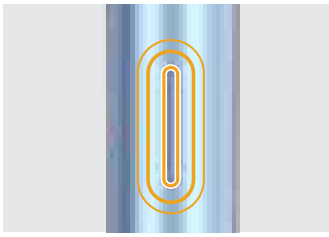
Remove the Cap from the device.
Insert the Cleaning Wiper into the device and clean the device by spinning the Cleaning Wiper.



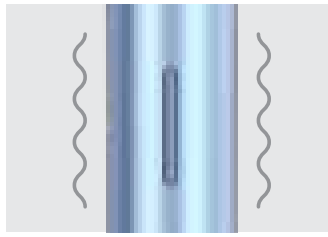
Insert the Cleaning Brush into the device and clean the device by spinning the Cleaning Brush.

* We recommend cleaning the device after using 20 sticks for optimum performance of the device.
* Do not clean the device during heating or right after the use of the device. Let the device to cool down, otherwise the Cleaning Wiper or the Cleaning Brush can melt and stick to the device.
* Take care not to let the Cleaning Wiper or the Cleaning Brush come into contact with any liquid, oils, solvents, etc.
* Take care not to let the Cleaning Wiper or the Cleaning Brush come into contact with eyes.
* Keep the Cleaning Wiper or the Cleaning Brush away from fire.
* Caution should be exercised when using the Cleaning Wiper and Cleaning Brush as they can be sharp.
* Use of other cleaning tools aside from Cleaning Wiper or Cleaning Brush or using excessive force may damage the heater.

### 2 Cleaning with heat



Quickly press the Button 5 times (within 2 seconds). The Status LED blinks in orange, for 90 seconds, and the cleaning process proceeds automatically.



When the cleaning process ends, the Status LED automatically goes off, and vibration occurs 2 times.

* Cleaning with heat means heating the remnants stuck to the heater. The heater can get very hot, so do not let anything come into contact with the heater during or immediately after cleaning with heat.

## 4. Troubleshooting

### 1 I cannot insert the stick into the device.

If there are remnants from the previous stick inside the stick insertion part, a stick may not be inserted. Remove the remnants by pulling the Cap out of the device and try to insert the stick again.

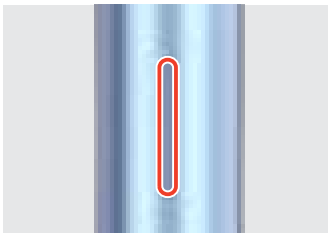


Check for any remnants inside the stick insertion part.
If there are remnants of a used stick, remove the Cap from the device.

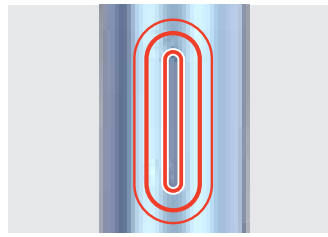


Remove the remnants from the Cap.

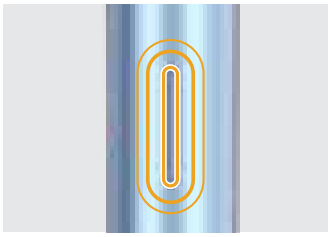
## 2 My device does not work.



Status LED lights in red for 3 seconds and vibration occurs 2 times, simultaneously. The battery is insufficient.
→ Charge the device.



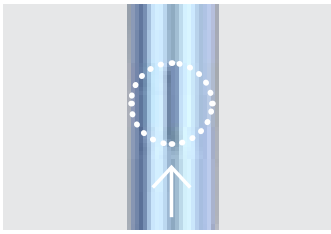
Status LED blinks in red 5 times. The device is malfunctioning.
→ Reset the device.



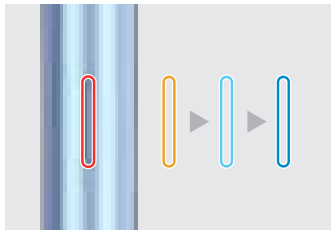
Status LED blinks in orange for 3 seconds. After 3 consecutive sessions the device will cool down automatically.
→ Please wait until the device temperature is stabilized.

* For your safety, the device cannot be used more than 3 times within 18 minutes as it needs to cool down. It will take 3 minutes and 30 seconds before you can have another session.

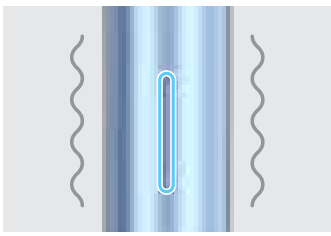
## 3 How can I reset the device?



Press the Button for 8 seconds, even if vibration occurs within 2 seconds.



The device is reset, and the Status LED blinks twice in red, orange, ice blue and blue, sequentially.



When the device is completely reset, the Status LED lights in ice blue for 1 second, and vibration occurs twice, simultaneously.

## 4 The duration of using the stick is too short.

The device is designed to provide up to 14 puffs or 5 minutes, whichever comes first.
The warranty period for the device is one year, subject to the terms and conditions described in the warranty.

# 5. Safety Warnings and Instructions

**Read all instructions in this User Guide carefully before use to operate the device in a safe and correct manner.**

The Safety Warnings and Instructions discussed in this User Guide cannot cover all possible situations that could occur during the use of the device. Caution and care must be exercised when using or maintaining an electronic device.

# Keep these safety warnings and instructions for future reference as they contain important information.

**⚠ Failure to follow these instructions may result in personal injuries.**

## Device electronic and battery

- Do not use the device with its Cap removed and do not attempt to touch the heater tip.
- Be careful not to drop the device in water.
- This product contains no user-serviceable parts.

Do not attempt to open, modify, disassemble or repair the battery or any component of this device.

- If the device appears to be damaged, modified, disassembled, tampered with, or immersed in liquid, do not activate the device.
- Do not touch the device, AC Power Adaptor and USB Cable if they overheat, fume, ignite, spark or burn.
- Do not use the device if it has been exposed to excessive heat.
- Do not connect the device through electric wires or other metallic materials. Doing so may cause damage.
- Do not use the device where flammable materials, liquids or gases are present, or under conditions with high oxygen supply. Doing so presents an explosion

hazard.

- Device, AC Power Adaptor and USB Cable should not be exposed to any liquid, oils, solvents, etc. Do not touch the device or its parts if it becomes wet or has been immersed in liquids, oils, solvents, etc.
- Do not clean the device using liquids, oils, solvents, etc.
- Caution must be exercised so that foreign materials do not enter the stick insertion part. Do not use device unless foreign particles have been removed.
- If any fluid leaking from the device comes in contact with skin, wash the affected area, including hands and do not touch eyes. In case any fluid comes in contact with eyes, immediately flush with clean, running water

for at least 15 minutes and seek medical attention.
- Do not use the device if battery is leaking.
- Only use USB Cable and AC Power Adaptor designed for lil. See the Technical Data section of this User Guide for approved Power Adaptor models. Do not use other cables and power adaptors - doing so may result in damage.
- Charge the device indoors only, as indicated by symbol .

## Use and storage

- Only use Fiit™ tobacco sticks specifically designed for lil SOLID™ device. The performance of the device is not guaranteed if you use it with other consumables.
- Do not modify Fiit tobacco

sticks in any way or add any substance to Fiit tobacco sticks. Doing so may cause injury.

- Keep device, USB Cable, AC Power Adaptor and tobacco sticks out of reach of children and pets at all times. Caution: Parts may be swallowed by children.
- This device is intended for adult-use only. Children and minors should never use the device under any circumstances.
- The device and tobacco sticks are prohibited for sale to minors.
- The device and tobacco sticks are intended for use by current adult smokers who would otherwise continue to smoke.
- Do not remove Cap while device is in use or immediately after use as

device may be hot. Allow for device to cool before removing Cap.

- Even if the tobacco stick is removed during use, the heating process continues. To stop it, turn off power by pressing the Button for 2 seconds.
- Clean the device after cooling.
- Only use Cleaning acces sories designed for lil SOLID. Do not use other Cleaning accessories - doing so may result in damage.
- After removing the tobacco stick from the device, do not touch the tobacco portion of the stick as it will be hot after use.
- Handle the device with care. Do not drop this device or subject it to strong shock.
- Storing the device in places

with high temperatures (such as inside a vehicle or near heat sources such as radiators or fires), high humidity or low temperatures, may reduce battery performance.

- Device battery will deplete if left unused for an extended period of time. Recharge the device before use.
- The device is recommended to be used in ambient temperatures between 0 °C and 40 °C.
- Fiit Tobacco sticks specifically designed for lil SOLID device are single-use. Do not re-insert a used stick into the device. The performance of the device is not guaranteed if used sticks are re-inserted.
- The tobacco stick should never be lit with a match,

lighter, or any other flame source.

- Fiit Tobacco sticks may show spots or discoloration after normal use.
- Do not insert the device in your mouth.
- Do not operate the device where use of electronic devices is prohibited.
- This device is not intended for use by persons with reduced physical, sensory or mental capabilities or lack of knowledge unless they have been given supervision or instruction to use the product in a safe way and understand the hazards involved.
- Being exposed to sweat, UV rays and chemicals in a repeated manner may discolor the device exterior.
- Proximity to magnetic field may cause malfunction.

## Tobacco and nicotine

- Fiit Tobacco sticks contain nicotine, which is addictive. Nicotine is naturally present in tobacco used in tobacco sticks.
- Swallowed tobacco sticks can pose a risk of nicotine intoxication. If tobacco sticks are swallowed, seek medical attention immediately.
- The best way to reduce tobacco-related health risks is to quit tobacco and nicotine use altogether.
- Stopping smoking cigarettes or switching to other nicotine-containing products may require the adjustment of the dosing of certain medicines (e.g. theophylline, clozapine, ropinirole).
- Using nicotine-containing tobacco sticks may cause

side effects such as headache, nausea, throat irritation, or stomatitis. If you experience these symptoms, stop use of the product immediately.

- If you are pregnant, think you may be pregnant, or are breastfeeding, or have heart disease, diabetes, epilepsy, seizures or other serious conditions, you should quit tobacco and nicotine use altogether and consult a health care professional.
- Use of tobacco sticks may cause an allergic reaction. Seek medical attention immediately if you experience any of the following symptoms: swelling of the face, lips, tongue, etc., and/or difficulty breathing.

## ⚠ CAUTION
## < Thermal Burn Risk >

Failure to follow these Safety Warnings and Instructions could result in thermal burns:

- Store lil SOLID and tobacco sticks in a clean, dry, and cool place.
- Do not expose lil SOLID and tobacco sticks to high humidity conditions or direct sunlight.
- Do not use tobacco sticks that have been exposed to excessive heat or moisture.
- Do not remove tobacco stick while in use.

# Reporting of adverse events or incidents

- If you experience any un wanted health effect when using the device, consult a health care professional.
- You can report any adverse event or incident directly by contacting Customer Service Centre at +374 44 007177.
- By reporting side effects, you can help provide more information on the safety of this product.

# 6. Disposal

- The device uses a lithium ion battery. Dispose your device in accordance with the applicable regulations.
- Please contact the local municipal authorities to learn more information about the disposal of the device and the power adaptor.

# 7. Warranty

## Warranty Period

- The duration of this product warranty on lil SOLID Es device, AC Power Adaptor and USB Cable is 12 months from the date of purchase.
- In the absence of the proof of purchase, the company reserves the right to voluntarily apply the warranty duration starting from the manufacturing date of the product in question based on its own records.

## Warranty Coverage

- The company will, at its option (but without affecting your statutory rights), repair or replace any components which are defective in terms of material or workmanship when used in accordance with the associated lil SOLID Es User Guide and which are subject to a valid warranty claim.
- If repair is not possible, replacement will be provided with a product of equivalent functionality. To the extent permitted by local law, the replacement color and/or model are subject to such color and/or model availability. In case of replacement of the product under this warranty, any replacement part

becomes your property and the replaced part becomes the property of the company or entity which makes the exchange.

- The provisions of this warranty are only valid in the country of purchase.

## Exclusions to warranty

Products with expired warranty or damaged by consumer negligence are excluded from the warranty service.
The following are excluded from the terms of this warranty:

a) malfunction damage caused by normal wear and tear elements;
b) cosmetic damages (such as scratches, dents, broken plastic, etc.) that do not impact the functionality of the product;
c) damage caused by misuse, abuse, accidents, unsuitable operating environment, natural disasters, power surge, contact with liquids or fire;
d) malfunction due to use with non-compatible consumables, power adaptor or cable;
e) damage or malfunction caused by attempt to open, modify and repair, either by a user or by a service provider not accredited by the manufacturer;
f) damage or malfunction caused by failure to use as described in the associated lil SOLID Es User Guide;
g) normal battery performance depreciation, unless battery failure has occurred due to a defect in materials or workmanship;
h) devices containing fully or partially non genuine parts;
i) loss or theft of the product or its parts.

### Claim under warranty

To make a claim under this warranty, please contact your Customer Service Centre number below for assistance or visit one of our stores. It is recommended to have a proof of purchase when making a warranty claim.

### Other

Under no circumstances is the company liable for any personal or third-party claims for damages related to the use of the product besides the ones mentioned in this document.

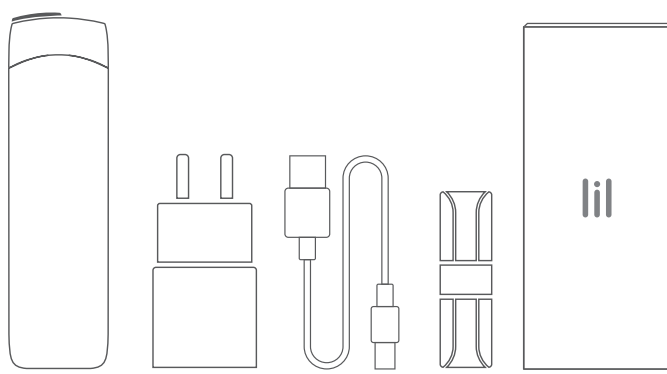
This limitation does not apply for cases where the company is liable towards you under law.

In EU member states buyers may have rights and remedies against the seller for a longer period, at least two years, in respect to any defect existing at the time of delivery.

### Additional legal rights for consumers

The rights conveyed under this voluntary warranty are in addition and without prejudice to all rights and remedies provided by consumer protection laws in the country of purchase.

## 8. Box Contents



lil SOLID Es™ Device | AC Power Adaptor | USB Cable | Dual Cleaner | User Kit (User Guide, Safety Warnings and Instructions and Warranty)

# 9. Technical Data

## lil SOLID Es

Model: S-MONO-V11
Battery type: Li-ion rechargeable battery
Input: 5.0V ⎓ 2.0A

The lil SOLID Es is marked with the symbol [ ⧟ ] followed by "xx-1007EMTx", which indicates that lil SOLID Es can only be charged using the approved Power Adaptor models designed for lil.

## AC Power Adaptor

Model: HM-1007EMTE
Input: 100-240V~ 50-60Hz 0.35A
Output: 9.0V ⎓ 1.67A or 5.0V ⎓ 2.0A
Output power: 15.0W or 10.0W
Average active efficiency: 86.15% or 82.95%
Efficiency at low load(10%): 81.05% or 80.00%
No load power consumption: <0.07 W
Compatible with all lil SOLID and lil HYBRID™ devices

## USB Cable

Compatible with all lil SOLID and lil HYBRID devices

## Dual Cleaner

To find out the month and year of manufacturing of the lil SOLID device you should call the Customer Service Centre and tell the 14-digit alphanumeric code placed under the cap of the device.

Storage conditions: in dry, conditioned premises, temperature regime: from 5 °C to 30 °C relative humidity less than 70%.

**Customer Service Centre: +374 44 007177**

## BATTERY REMOVAL INSTRUCTIONS (FOR DISPOSAL AND RECYCLING)

Battery must not be removed by the consumer. At the end of product life, only an authorized recycler may safely remove battery by using the following steps.

### Model S-MONO-V11

Step 1: The device should be fully discharged before disassembling it.

Step 2: Detach the lower plate at the bottom side with a tool, and then remove the adhesive tape.

Step 3: Remove 2 screws.

Step 4: Disassemble the housing from the internal components.

Step 5: Remove all screws and detach Frame Parts.

Step 6: Remove rubber and disconnect 2 connec tors, then detach PCB from the device body.

Step 7: Remove the battery and dispose of it according to local regulations.

## Confirmation of Compliance

CE

This device complies with the RF exposure limits and has been evaluated in compliance with portable exposure condition according to the EN 62311:2008.

**⚠ Caution**

Only use this device with Fiit tobacco sticks designed for lil SOLID.
Fiit Tobacco sticks are sold separately.
This device must not be sold to minors.

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IQOS is a trademark owned by Philip Morris Products S.A.