



User Guide



## QUICK START GUIDE

### HOW TO USE:

- Remove the Top and Bottom Silicon Caps before using.
- You can use your VEEBA™ device. The Light will turn on while you puff.
- Do not cover airflow located on the side panels while using VEEBA™.

### VEEBA™ DEVICE STATUS:

#### No battery:

- When the Light pulses 10 times and Light turns off.

#### Error:

- When the Light pulses 2 times.
- When the Light turns on while puffing but there's no vape.
- VEEBA™ device is no longer operational.

Learn more at [www.iqos.com](http://www.iqos.com)



This is the safety alert symbol. It is used to alert you to potential physical injury hazards.

# SAFETY WARNINGS AND INSTRUCTIONS

**PLEASE READ ALL SAFETY WARNINGS AND INSTRUCTIONS BEFORE USE TO AVOID INJURY.**

**These safety warnings and instructions cannot cover all possible conditions that could occur and users should exercise care and caution.**

## KEEP THESE SAFETY WARNINGS AND INSTRUCTIONS FOR FUTURE REFERENCE AS THEY CONTAIN IMPORTANT INFORMATION.

These Safety Warnings and Instructions are applicable to VEEBA™. See [www.iqos.com](http://www.iqos.com) for any updates to these Safety Warnings and Instructions

### **Intended Users**

- VEEBA™ is for adult-use only.
- VEEBA™ is for adults who would otherwise continue to use tobacco or nicotine-containing products.
- Children and adolescents should never use VEEBA™ under any circumstances.
- This product should not be used by persons with reduced physical, sensory or mental capabilities, or lack of knowledge, unless they have been given supervision or instruction to use the product in a safe way and understand the hazards involved.

### **Nicotine**

- VEEBA™ contains nicotine, which is addictive.
- VEEBA™ is not risk-free. The best way to reduce nicotine-related health risks is to quit tobacco and nicotine use altogether.
- Some users may experience side effects including: abdominal pain, cough, dizziness, dry mouth, headache, malaise, nasal stuffiness, nausea, mouth irritation, throat irritation, vomiting.
- Nicotine-containing products should not be used by people who have or are at risk of heart disease, are diabetic, are epileptic or are experiencing seizures.
- Nicotine-containing products should not be used during pregnancy or while breast-feeding. If you are pregnant, breast-feeding, or think you may be pregnant you should quit tobacco and nicotine use altogether.
- Stopping smoking or switching to VEEBA™ or other nicotine-containing products may require the adjustment of the dosing of certain medicines (e.g., theophylline, clozapine, ropinirole).
- If you have questions about whether you should use VEEBA™ given an existing health condition, you should consult a health care professional.

## **⚠ IMPORTANT SAFETY INFORMATION**

### **⚠ WARNING CHOKING AND INGESTION HAZARD**

- Keep VEEBA™ out of reach of children and pets at all times.
- CHOKING HAZARD
  - VEEBA™ contains small parts.
- INGESTION HAZARDS
  - If VEEBA™ or its parts (including the top and bottom silicon caps) are swallowed, seek medical attention immediately.
  - If e-liquid is ingested, rinse mouth and seek medical attention due to risk of nicotine intoxication.

### **⚠ WARNING ELECTRICAL AND BATTERY HAZARD**

## Electrical Risks

Failure to follow these Safety Warnings and Instructions could result in fire, explosion, electric shock, injury, or damage to the product or other property:

- Only Intended Users should use VEEBA™.
- Do not use VEEBA™ where the use of electronic devices is prohibited.
- Do not use VEEBA™ if damaged, tampered with or broken.
- Do not use VEEBA™ if its battery appears to be leaking.
- Refer to 'Technical Data' section and [www.iqos.com](http://www.iqos.com) for details.
- Do not store VEEBA™ in places with high temperatures (such as inside a car in summer, or near heat sources such as radiators, stovetops, fires, etc.).
- Do not use VEEBA™ where flammable materials, liquids and gases are present.

- VEEBA™ should not be exposed to any liquid. Do not touch them if they become wet or have been immersed in any liquid.
- Do not clean the device with any cleaning agent.
- Do not clean the device while on.
- Never dispose of VEEBA™ with other household waste, as it may enter in contact with water and/or other liquids.
- Do not touch VEEBA™ if it overheats, sparks, fumes, ignites, or burns.
- Handle with care. Do not drop VEEBA™ or subject it to strong shock.
- This product contains no user-serviceable parts. Do not attempt to open, modify, service, disassemble or repair any component of VEEBA™ or to replace any of the components or batteries.
- Do not use this product if it has been exposed to excessive cold, heat, or moisture.
- Only operate the device in temperatures between  $>0^{\circ}\text{C}/<40^{\circ}\text{C}$ .

#### **Battery Risks**

VEEBA™ is powered with sealed Lithium-ion (Li-ion) batteries. Under normal conditions of use, the battery is sealed. If you notice that battery fluid leaks, follow these precautions:

- If fluid from leaked battery is swallowed, seek medical attention immediately. Do not induce vomiting or ingest food or drink.
- If vapor from leaked battery liquid is inhaled, get fresh air and seek medical attention.
- If fluid from leaked battery is in contact with skin, wash hands and do not touch eyes.
- If fluid from leaked battery is in contact with eyes, immediately flush with running water for at least 15 minutes and seek medical attention immediately.

### **▲ CAUTION** Irritation Risk

Avoid contact of e-liquid with skin and eyes. In the event of:

- Skin contact: wash immediately with soap and water.
- Eye contact: rinse carefully with water for several minutes.
- Contaminated clothing: wash before reuse.

### **▲ CAUTION** Allergic Reaction Risk

- Using VEEBA™ could cause an allergic reaction, such as swelling of the face, lips, tongue, gums, throat, or body, difficulty breathing, or wheezing.
- Stop using VEEBA™ and seek medical attention immediately if you experience any of the symptoms above as they may indicate a serious allergic reaction.

### **Usage and Storage**

- Store in a place inaccessible to children.
- VEEBA™ is single use only and should never be re-used.
- Do not modify or attempt to refill VEEBA™ in any way or add any substance to VEEBA™. Doing so may cause injury.
- Use VEEBA™ promptly once purchased/removed from original packaging.
- Droplets or traces of liquid may appear during usage, storage, or unpacking of VEEBA™. Should you see droplets or traces of liquid on VEEBA™, without signs of leakage, carefully and thoroughly wipe the residue before use with a dry cloth (including the mouthpiece). Do not use if it is actively leaking, or if any droplets or traces of liquid reappear after cleaning.
- Do not use this product if the VEEBA™ appears to be leaking.
- Due to risk of VEEBA™ leaking with altitude changes, it is not recommended to fly with VEEBA™ that has been removed from packaging or has been partially used.

### **Reporting of adverse events or incidents**

- If you experience any unwanted health effect when using VEEBA™, consult a health care professional.
- You can report any adverse event or incident directly via [www.iqos.com](http://www.iqos.com) or by contacting the customer call center on 0800 432 0000. By reporting side effects, you can help provide more information on the safety of this product.
- For more information, please go to [www.iqos.com](http://www.iqos.com)

## **TECHNICAL DATA**

### **VEEBA™ Kit**

**Disposable electronic battery powered nicotine delivery system**

#### **Manufacturer:**

**Philip Morris Products S.A.,**

**Quai Jeanrenaud 3, 2000 Neuchâtel, Switzerland.**

#### **Importer:**

**Philip Morris Limited, PO Box 67731, London, W6 6FS**

#### **The kit includes:**

Disposable electronic battery powered nicotine delivery system

Battery type: Lithium-ion battery (280 mAh)

Model M0012 Made in China

## **INFORMATION ON DISPOSAL**



This symbol on the product or on its packaging indicates that this product and its individual parts (including batteries) must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by bringing it to a designated collection point for the recycling of waste electrical and electronic equipment. In addition, waste batteries can be returned free of

charge at the point of sale. The separate collection and recycling of your waste equipment (including batteries) at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. Disposing of waste equipment as unsorted municipal waste (e.g., by waste incineration or land filling) can have negative effects on the environment and human health. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your local household waste disposal service or the shop where you purchased the product. The local importer of the product will provide for the financing of the treatment and recycling of waste equipment returned through these designated collection points in accordance with local requirements.

Further information regarding the firmware license for VEEBA™ device is available on [www.iqos.com](http://www.iqos.com)